GenWealth Financial Advisors

Branch Office Business Continuity Plan (BCP) 2023

Template Version: February 2, 2022

GenWealth Financial Advisors

Branch Office Business Continuity Plan Quick Reference Plan Summary 2023

Backup Location/ Satellite Office

	612 W. Commerce St., Suite 2			
	Bryant, AR 72022 / 501-653-7355			
Call T				
Call Ti				
1)	John Shrewsbury/Janet Walker 501-541-5136/501-247-1642			
	john@getreadyforthefuture.com/janet@getreadyforthefuture.com			
2)	Robert Russo/Jessica Sexton 704-499-9702/980-3 I 8-5425			
,	rrusso@iaaria.com/jsexton@iaaria.com			
3)	LPL Financial 800-877-7210			
- /				
Service	e Technician Emergency Contacts:			
	Electrician: Jeff Cunningham, Independent Contractor, 501-326-0991			
	Power/current outage website: Entergy, https://www.entergy.com/			
_	☐ IT / Internet Service Provider: AT&T, Kayla Farmer, kayla@getreadyforthefuture.com			
	10100011111111111111111111111111111111			
	110000000000000000000000000000000000000			
	Website Administrator: Sean Shrewsbury, 501-217-8031, sean@getreadyforthefuture.com			
Data D	ashum and Decemen			
Data B	ackup and Recovery			
	LPL stores Books and Records for Corporate RIA and brokerage. If you are a Hybrid			
	office, you are accountable to store your branch's Books and Records.			
	Documents or records lost or damaged? (See Attachment C)			
	☐ All lists of paper documents/records impacted, damaged or lost must be submitted to			
	LPL Financial through the Compliance Service Center at 1-844-610-0009.			
	Electronic copies are kept at LPL Financial.			
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I. Business Continuity Plan Introduction

This business continuity plan documents the response and recovery activities for GenWealth Financial Advisors, which conducts business in products that are available through LPL Financial's platform. The purpose of this guidance and template is to document the plan for the recovery of our critical business functions and systems in the event of an unplanned significant business disruption.

II. Emergency Contact Persons

LPL Financial provides FINRA with the contact information for two (2) emergency contact persons to fulfill this requirement for all branch office locations under LPL Financial. These 2 emergency contact persons are registered principals for LPL Financial. LPL Financial maintains compliance by updating this information upon any material change and reviewing the information quarterly to ensure it is current.

Rule: FINRA Rule 4370(f); NASD Rule 1160.

III. Branch Policy

Our branch's policy is to respond to a Significant Business Disruption (SBD) by safeguarding employees' lives and our property, making a financial and operational assessment, quickly recovering and resuming operations, protecting all of our branch's books and records, and allowing our customers to transact business. In the event that we determine we are unable to continue our business, we will direct our customers to the LPL Financial service center at (800) 558-7567 for emergency assistance and access to their funds.

a. Significant Business Disruptions (SBDs)

Our plan anticipates two kinds of SBDs, internal and external. Internal SBDs impact only our branch's ability to communicate and do business, such as a fire in our building. External SBDs prevent the operation of the securities markets or a number of branches, such as a terrorist attack, a city flood, or a wide-scale, regional disruption. Our response to an external SBD relies more heavily on other organizations and systems, especially on our primary service provider, LPL Financial.

b. Approval and Execution Authority (On-site Manager/Advisor)

John Shrewsbury, Managing Partner is accountable to review and approve the plan annually at a minimum or sooner if significant organization or operational changes occur.

John Shrewsbury, Managing Partner has the authority to declare activation of this BCP and execute response and recovery activities.

c. Plan Location and Access

Management of this branch will maintain both hard and soft copies of its BCP plan and the annual reviews, and the changes that have been made to it for inspection. An electronic copy of our plan is located on: BOX>Compliance>BCP Plan. Additionally, hard copies of the most current plan are distributed to the BCP approver, the Manager, and other branch members responsible for executing response and recovery activities.

Rule: FINRA Rule 4370(b), (d) and (e).

IV. Business Description

Our offices conduct business in: mutual funds, variable annuities, alternative investments, equity, and fixed income. We accept, enter orders, and service retail customers.

LPL Financial performs all clearing functions and holds customer funds or securities on our behalf. All transactions are sent to LPL Financial, which executes our orders, compares them, allocates them, clears and settles them. LPL Financial also maintains our customers' accounts, can grant customers access to them, and delivers funds and securities.

LPL Financial is located at:

Boston	Carolinas (Fort Mill)	San Diego
LPL Financial	LPL Financial	LPL Financial
75 State St	1055 LPL Way	4707 Executive Drive
24th Floor	Ft. Mill, SC 29715	San Diego, CA 92121
Boston, MA 02108		

Our contact number for LPL Financial is: (800) 877-7210

V. Office Locations

Our office locations for GenWealth Financial Advisors are:

612 W. Commerce St., Suite 2 Bryant, AR 72022 / 501-653-7355

700 Front Street, Suite 104 Conway, AR 72032 / 501-205-7000

900 S. Shackleford Rd., Suite 605 Little Rock, AR 72211 / 501-217-8031

301 N. Washington, Ste 101 El Dorado, AR 71730 / 870-875-1210

998 Shady Grove, Suite E Hot Springs, AR 71901 / 501-547-8000

1000 Chinaberry Dr., Suite 304 Bossier, LA 71111 / 318-741-5881

14207 Skinner Road Alexander, AR 72002 / 501-653-7355

VI. Alternative Physical Location(s) of Employees

In the event of an SBD, we will move our staff from impacted office(s) to the closest of our non-impacted office location(s). If none of our other office locations are available to receive those staff, they will be instructed to work from home.

<u>Rule:</u> FINRA Rule 4370(c)(6)

VII. Customers' Access to Funds and Securities

LPL Financial maintains custody of customers' funds or securities on our behalf. In the event of an internal or external SBD, if telephone service is available, our registered persons will take customer orders or instructions and contact LPL Financial on their behalf, and if our Web access is available, our branch will post on our website that customers may access their funds and securities by contacting LPL Financial at: (800) 558-7567.

If the Securities Investor Protection Corporation (SIPC) determines that we are unable to meet our obligations to our customers or if our liabilities exceed our assets in violation of Securities Exchange Act Rule 15c3-1, SIPC may seek to appoint a trustee to disburse our assets to customers. We will assist SIPC and the trustee by providing our books and records identifying customer accounts subject to SIPC regulation.

Rules: FINRA Rule 4370(a); Securities Exchange Act Rule 15c3-1; see also 15 U.S.C. § 78eee.

VIII. Data Back-Up and Recovery (Hard Copy and Electronic)

FINRA Guidance on Books and Records Maintained at the Impacted Locations

Members that maintained books and records at the impacted locations should make every effort to retrieve or back-up such records. If any such records were permanently destroyed, a list of the types of books and records required to be maintained pursuant to NASD Rule 4510 and SEA Rules 17a-3 and 17a-4 must be prepared. The list should include the time periods impacted, but need not include records that can be recreated from an electronic database or that can be retrieved otherwise from a service bureau, backup records storage facility, etc. All such lists must be submitted to LPL Financial through the Compliance Service Center at 1-(844) 610-0009.

LPL stores Books and Records for Corporate RIA and brokerage.

If you have damage to your records:

- 1. Do not destroy the records until instructed it is ok to do so.
- 2. Inventory the damaged paper records using the damaged records log in Attachment B of this plan.

HYBRID OFFICE ONLY TO FILL IN FOLLOWING SECTION:

If you are a Hybrid office, it is your responsibility to record & document Books and Records here:

Our branch maintains its primary hard copy books and records at: LPL Financial 1055 LPL Way Ft. Mill, SC 29715

Our branch maintains its primary electronic records at: LPL Financial 1055 LPL Way Ft. Mill, SC 29715

LPL Financial is responsible for the maintenance of these books and records. Our branches do not maintain documents and forms. They are transmitted to LPL Financial:

Our branch maintains backup hard copy books and records at: GenWealth Financial Advisors – All locations Responsible Party: GenWealth Financial Advisors

Our branch backs up electronic records at: GenWealth Financial Advisors – All locations - BOX Responsible Party: GenWealth Financial Advisors Backup Frequency: Every 4 Hours

The document types and forms that are backed up are: pdf, jpeg, Word, Excel, PowerPoint, Video

We back up electronic records every 4 hours through our BOX system and copies are kept at BOX cloud.

In the event of an internal or external SBD that causes the loss of our paper records, we will physically recover them from our back-up site. If our primary site is inoperable, we will continue operations from our back-up site or an alternate location. For the loss of electronic records, we will either physically recover the storage media or electronically recover data from our back-up site, or, if our primary site is inoperable, continue operations from our back-up site or an alternate location.

Rule: FINRA Rule 4370(c)(1).

IX. Financial and Operational Assessments

a. Operational Risk

In the event of an SBD, we will immediately leverage all alternate communication modalities (landline, cell phone, email, fax, web announcement, and etcetera) available that will permit us to communicate with our customers, employees, critical business constituents, critical banks, critical counter-parties and regulators. In addition, we will retrieve our key activity records as described in the section above, Data Back-Up and Recovery (Hard Copy and Electronic). If needed, we will direct customers to LPL Financial at: (800)-558-7567.

<u>Rules:</u> FINRA Rules 4370(c)(3),(c)(4),(c)(5),(c)(7),(c)(9 & (g)(2)).

b. Financial and Credit Risk

In the event of an SBD, we will determine the value and liquidity of our investments and other assets to evaluate our ability to continue to fund our operations and remain in capital compliance. We will contact LPL Financial, critical banks and investors to apprise them of our financial status. If we determine that we may be unable to meet our obligations to those counter-parties or otherwise continue to fund our operations, we will request additional financing from our bank or other credit sources to fulfill our obligations to our customers and clients. If we cannot remedy a capital deficiency, we will file appropriate notices with our regulators and immediately take the appropriate steps.

<u>Rules:</u> FINRA Rules 4370(c)(3), (c)(8) & (g)(2).

X. Mission Critical Systems

"Mission critical systems" are those that ensure prompt and accurate processing of securities transactions, including order taking, entry, execution, comparison, allocation, clearance and settlement of securities transactions, the maintenance of customer accounts, access to customer accounts and the delivery of funds and securities.

We have primary responsibility for establishing and maintaining our business relationships with our customers and have sole responsibility for our mission critical functions of order taking, entry and execution]. LPL Financial provides the execution, comparison, allocation, clearance and settlement of securities transactions, maintenance of customer accounts, access to customer accounts and the delivery of funds and securities.

a. Our Branch's Mission Critical Systems

Order Taking

Currently, we receive orders from customers via telephone, or in person. During an SBD, either internal or external, we will continue to take orders through any of these methods that are available and reliable, and in addition, as communications permit, we will inform our customers when communications become available to tell them what alternatives they have to send their orders to us. If customers are unable to reach the branch to place trades, they can contact LPL Financial's Service Center at (800)-558-7567.

Order Entry

We enter orders by recording them on paper and sending them to LPL Financial telephonically, or electronically through LPL Financial's BranchNet/ClientWorks platform.

Internal:

In the event of an internal SBD, we will contact LPL Financial by the fastest means available and/or refer our clients to work directly with LPL Financial for order entry.

External:

In the event of an external SBD that does not impact LPL Financial, we will keep the order in the appropriate format and deliver back to LPL in proper format. For external SBDs that impact LPL Financial, LPL Financial's BranchNet/ClientWorks platform is expected to recover within 4 hours or less per their internal Recovery Time Objective.

Order Execution

LPL Financial executes orders on our behalf. LPL Financial's Fort Mill and San Diego offices serve as primary locations for Trade Execution. Each office serves as reciprocal backup for the other. LPL Financial has documented and tested internal business continuity and disaster recovery plans in place to provide for a fail-over between the two sites.

a. Mission Critical Systems Provided by LPL Financial

Our branch relies on LPL Financial to provide order execution, order comparison, order allocation, customer account maintenance and/or access and delivery of funds and securities.

LPL Financial backs up our data at a remote site. LPL Financial's Fort Mill and San Diego offices serve as primary locations for mission-critical processing, including: Operations, Trade Execution and Processing, and the Service Center. Each office serves as a reciprocal backup for the other. LPL Financial has documented and tested internal business continuity and disaster recovery plans in place to provide for a fail-over between the two sites.

Rules: FINRA Rules 3510(c)(2) & (g)(1).

XI. Alternate Communications between the Firm and Customers, Employees, and Regulators

a. Customers

We communicate with our customers using the telephone, email, our website, fax, U.S. mail and in-person visits at our office or another location. In the event of an SBD, we will assess which means of communication are still available to us.

We will use whatever means of communication available including email, phone, our website or updating our voicemail to instruct our clients to contact the LPL Financial client line, (800)-558-7567, if we are unable to transact business for them due to power or network outages.

Rule: FINRA Rule 4370(c)(4).

b. Employees

We now communicate with our employees using telephone, email, and in person. In the event of an SBD, we will assess which means of communication are still available to us, and use the means closest in speed and form (written or oral) to the means that we have used in the past to communicate with the other party. We will also employ a call tree so that senior management can reach all employees quickly during an SBD. The call tree includes all staff home and office phone numbers. We have identified persons, noted below, who live near each other and may reach each other in person:

The person to invoke use of the call tree is John Shrewsbury

Caller	Call Recipients
John Shrewsbury	Robert Russo/Jessica Sexton
	704-499-9702/980-318-5425
Janet Walker	Kimmy James, Shannon Wood, Mona Khairi, Sean
	Shrewsbury, Scott Inman, Alisha Macom
	Kylee Lamberger, Troy Johnson
Kimmy James	Anna Olive, Brittney Ritchie, Cadence Macom,
	Carmen Griffin, Chanel Hicks, Chris Stone, Ebonie
	Strickland, Faith Young, Kelli Conley, Lana Caddy
Mona Khairi	Kayla Farmer, Lexie Newburn, Lexie Pruitt, Rachel
	Todd, Tony Contorno, Teresa Arrigo, Chad Roller
Sean Shrewsbury	Abby Shrewsbury, Caleb Stafford, Casey Cochran,
•	Erin Holland, Roman Greathouse, Brian Helms
Alisha Macom	Alec Daril, Candice Stanley, Charlie Skinner, Joel
	Newburn, Marc Osorio, Tim Key, Nick Cobb

Rule: FINRA Rule 4370(c)(5).

c. Regulators

We communicate with our regulators using telephone, email, fax, U.S. mail and in person. In the event of an SBD, we will assess which means of communication are still available to us, and use the means closest in speed and form (written or oral) to the means that we have used in the past to communicate with the other party.

Rule: FINRA Rule 4370(c)(9).

XII. Critical Business Constituents, Banks, and Counter-Parties

a. Business constituents

Critical business constituents are businesses with which we have an ongoing commercial relationship in support of our operating activities such as vendors providing critical services.

LPL Financial provides most of our critical services. We will quickly establish alternative arrangements if a business constituent can no longer provide the needed goods or services when we need them because of a SBD to them or our firm.

Rules: FINRA Rule 4370(c)(7).

b. Banks

We have contacted our banks and lenders to determine if they can continue to provide the financing that we will need in light of the internal or external SBD. The bank maintaining our operating account is: First Security Bank, 5619 Hwy 5 North, Bryant, AR 72022, 501-228-8000.

If our banks and other lenders are unable to provide the financing, we will seek alternative financing immediately from: *Arvest Bank, Reynolds Road, Hwy 5, Bryant 72022*.

Rules: FINRA Rule 4370(c)(7).

c. Counter-Parties

LPL Financial maintains the relationships with our critical counter-parties on our behalf. Where the transactions cannot be completed, we will work with LPL Financial or contact those counterparties directly to make alternative arrangements to complete those transactions as soon as possible.

<u>Rules:</u> FINRA Rule 4370(c)(7).

XIII. Regulatory Reporting

Describe how your firm will file its regulatory reports in the event of an SBD.

Contact Independent Advisor Alliance, OSJ; they will handle regulatory reporting.

LPL will file regulatory reports on our behalf (unless you are a hybrid RIA)

Rule: FINRA Rule 4370(c)(8).

XIV. Disclosure of Business Continuity Plan

LPL Financial has a BCP disclosure statement that is provided to our customers at account opening and attached to this document as "Attachment A". The BCP Disclosure statement is also posted to www.lpl.com and mailed to customers upon request.

Rule: FINRA Rule 4370(e).

XV. Testing, Updates and Annual Review

We will test our plan on an annual basis (see attachment B), and update this plan as an outcome of the test, or whenever we have a material change to our operations, structure, business or location or to those of LPL Financial. In addition, our firm will review this BCP annually to modify it for any changes in our operations, structure, business or location or those of LPL Financial.

Rule: FINRA Rule 4370(b).

XVI. Onsite Manager/Advisor Approval

I have reviewed the annual test results, and approve the testing and this Business Continuity Plan as reasonably designed to enable our branch to meet its obligations to customers in the event of an SBD.

Rule: FINRA Rule 4370(d).

Signed:

Title:

Date:

LPL Financial & Affiliates Business Continuation Plan Summary

LPL Financial and affiliates are committed to providing timely service to our clients. We recognize the importance of preparing for various disaster scenarios that could hamper our ability to provide service. We have taken aggressive steps to provide for business contingency and continuity planning under a variety of potential scenarios. We continue to evaluate our continuity plans and take the necessary actions to ensure the proper resources are available to provide for the recovery and timely resumption of critical business operations to internal business units, third-party business partners, and clients.

LPL Financial Business Continuation Strategy

Headquarters and Staff

LPL Financial has headquarters and operations staff located in three principal locations: Boston, Fort Mill, and San Diego. The Boston office serves as the primary site for our executive office, Legal, and Research. These units, while vital to the company on a continuing basis, are not considered mission-critical for the daily back-office operation of our business. In the event of a disaster that would make the Boston office unserviceable, the San Diego office is its alternative facility.

Mission-Critical Departments

Both the Fort Mill and San Diego offices serve as primary locations for our mission-critical departments, including: Operations, Trade Execution and Processing, and the Service Center. Each office serves as the backup for the other. There are documented and tested plans in place to provide for a fail-over between the two sites.

The LPL Financial Production Data Center is located in a second and distinct Charlotte location. The alternate Data Center is located in Dallas, Fort Worth, Texas.

- The Production Data Center facility is located approximately ten miles from the Fort Mill office location.
- The Production Data Center infrastructure is fully redundant in terms of power, network, and equipment.
- Each of our office locations also has fully redundant networking and telecommunications systems.
- There is redundant connectivity across Boston, Fort Mill, and San Diego.

The LPL Financial brokerage computing platform is operated in another geographical region of the United States by an unaffiliated third-party vendor. None of the scenarios presented in this document would pose a threat of business disruption to this remote site. The third-party vendor has a complete business continuity plan that includes alternative sites and recovery times within four hours.

Business Scenario Preparedness

Single Building Disruption

If LPL Financial loses the ability to perform business in one of our buildings, recovery staff associated with mission-critical functions will begin processing at our alternate processing site (Boston, Fort Mill, or San Diego, depending on the impacted department).

We have plans in place for this relocation, and these plans are tested periodically. Recovery time objectives vary based on the criticality of the function that is disrupted.

Regional Disruption

If LPL Financial loses the ability to perform business at either the Fort Mill or San Diego location, mission-critical San Diego functions would be failed over to our Fort Mill office and vice versa. Staff associated with non-mission-critical functions will be relocated to an alternative site (e.g., hotel, home) in a non-impacted area. We have plans in place for this recovery and they are tested periodically. Recovery time objectives vary based on the criticality of each function.

Remote Data Center Disruption

If LPL Financial loses the ability to perform business in our Production Data Center in Charlotte, mission-critical systems will be recovered to our Dallas, Fort Worth Data Center. We have plans in place for this recovery and they are tested periodically. Mission-critical systems recovery is expected within four hours.

Pandemic Event

LPL Financial has plans in place to continue business during a pandemic event. Our plan is a multi-tiered action plan based on the World Health Organization (WHO) alert phases with triggering events for each phase. As the threat of a pandemic becomes greater and a new phase is triggered, we will assess our plans and determine the appropriate course of action.

Access to Your Funds

A site outage should not impact our customers' ability to access their available funds, as LPL Financial business contingency plans are designed to ensure sustained service. However, their ability to trade securities may be impacted by market events outside the control of LPL Financial, such as when the market was closed following the September 11 tragedy. Our tested business continuity plans result in necessary personnel being available to approve transactions that result in the disbursement of available funds. In the event that your LPL Financial advisor ceases operations due to a significant business interruption, you may call (800) 558-7567 for emergency assistance.